



CREDIBILITY • INTEGRITY • ACHIEVEMENT

PUBLIC AGENCY ACCREDITATION REPORT

AN UPDATE TO THE FIELD

January 2012

(Revised Quarterly)

Founded in 1977, the Council on Accreditation (COA) partners with human service organizations worldwide to improve service delivery outcomes by developing, applying, and promoting appropriate best practice standards. Over 1,800 organizations—voluntary, public and proprietary, local and statewide, large and small—have either successfully achieved COA accreditation or are currently engaged in the process.

Strengthening its services for the public sector has been one of COA’s primary goals in recent years, as more and more agencies have testified to the value of accreditation for their organizations in regard to creating and sustaining organizational change, improving supervisory practices, and measurably enhancing service delivery.

COA accredits public agencies that provide a broad array of services. For the purposes of this report, they are broken into seven main areas: aging, alcohol/substance abuse, child welfare, developmental disabilities, employee assistance programs, mental health, and local management entities/lead agencies. COA accredits state-supervised systems, locally administered systems, and single-service entities in over forty states and one province in Canada.

Child welfare and mental health services continue to be the mainstay of COA. There are currently seven state-administered public child welfare systems accredited by COA, with additional systems in process. In British Columbia, there are four accredited organizations funded by the Ministry of Children and Family Development. There are also forty-seven accredited U.S. counties providing human services programs. COA accredited its first public employee assistance program in September 2006.

ACCREDITED PUBLIC AGENCIES

AGING

Locally Administered

Indiana

- Area IV, Agency on Aging and Community Action of Indiana

ALCOHOL AND SUBSTANCE ABUSE

Locally Administered

Michigan

- Sanilac County Counseling Services

CHILD WELFARE

State Administered

- Illinois Department of Children and Family Services
- Kentucky Cabinet for Health and Family Services' Department for Community-Based Services
- Louisiana Department of Children and Family Services, Child Welfare Program
- Maryland Department of Human Resources (all counties and Baltimore City accredited)
- Missouri Department of Social Services – Children's Division
- Tennessee Department of Children's Services
- West Virginia Bureau for Children and Families

Provincial (Canada)

British Columbia

- Maples Adolescent and Treatment Centre
- Provincial Services for the Deaf and Hard of Hearing
- Youth Custody Services
- Youth Forensic Psychiatric Services

Manitoba

- Manitoba Developmental Centre

Locally Administered

California

- Stanislaus County Community Services Agency, Child and Family Services Division County of San Mateo Human Services Agency

Florida

- Broward County Child Care Licensing and Enforcement
- Miami-Dade County Department of Human Services
- Youth and Family Services Division, Orange County Government
- St. John's County Health and Human Services Department

Kentucky

- Lexington-Fayette Urban County Department of Social Services

New Jersey

- Somerset County Office of Youth Services

New Mexico

- Pecos Valley Regional Education Cooperative

New York

- Westchester County Department of Social Services, Child Welfare Division

Ohio

- Champaign County Department of Job and Family Services
- Coshocton County Department of Job and Family Services
- Erie County Department of Job and Family Services
- Fairfield County Department of Job and Family Services
- Franklin County Children Services Board
- Greene County Children Services Board
- Guernsey County Children Services Board
- Hamilton County Department of Job and Family Services
- Licking County Department of Job and Family Services
- Logan County Children Services Board
- Lorain County Children Services Board
- Lucas County Children Services Board
- Marion County Children Services Board
- Montgomery County Department of Job and Family Services

- Morrow County Job and Family Services
- Putnam County Department of Job and Family Services
- Richland County Children Services Board
- Ross County Department of Job and Family Services
- Stark County Children Services Board
- Summit County Children Services Board
- Trumbull County Children Services Board
- Tuscarawas County Department of Job and Family Services
- Washington County Children Services

Tennessee

- Metropolitan Social Services (Nashville)
- Chance and Indian Mound Residential Treatment Centers (Upper Cumberland Human Resource Agency)

Texas

- Harris County Protective Services for Children and Adults

Virginia

- City of Norfolk Department of Human Services, Child and Family Services

EMPLOYEE ASSISTANCE PROGRAMS

Federal

Maryland

- Employee Assistance Services, OHESS

MENTAL HEALTH

Locally Administered

Georgia

- Georgia Outdoor Therapeutic Program

Illinois

- Egyptian Public and Mental Health Department

Michigan

- Ausable Valley Community Mental Health Services
- Huron Behavioral Health Services
- Sanilac County Health Department ADOT Programs

LOCAL MANAGEMENT ENTITIES/LEAD AGENCIES LOCALLY ADMINISTERED

North Carolina

- Cumberland County Local Management Entity
- Onslow Carteret Behavioral Healthcare Services
- Southeastern Center for Mental Health, Developmental Disabilities and Substance Abuse Services
- Southeastern Regional Mental Health, Developmental Disabilities and Substance Abuse Services