



CREDIBILITY • INTEGRITY • ACHIEVEMENT

**A Comparison of Service Section Definitions:**  
*7<sup>th</sup> Edition and 8<sup>th</sup> Edition Standards*  
 August 2006

<b>7<sup>th</sup> Edition Standards</b>	<b>8<sup>th</sup> Edition Beta Standards</b>
<p><b>S1. Counseling Services</b></p> <p><i>Counseling Services</i> support personal growth and development and situational change by helping individuals and families cope with the stresses of daily living and manage psychosocial adjustments related to normal life cycle issues, including: birth and death, aging, marriage, divorce, parenting, intergenerational conflicts, behavioral problems, and adult, child and family relations. Counseling services may also be provided in response to, or in conjunction with, other more intensive services to address such issues as: crises, an individual or family dysfunction such as sexual abuse, other victim traumas, substance abuse, job loss, depression, and/or medical illness.</p>	<p><b>CSE: Counseling, Support, and Education Services</b></p> <p><i>Counseling, Support, and Education Services</i> are prevention oriented and provided in the community to help families and individuals of all ages cope with the stresses of daily living. Services emphasize personal growth, development, and situational change.</p> <p>Counseling services may also be provided in conjunction with other more intensive services to address such issues as: rape crises and other victim traumas and individual or family complexities, such as substance use, mental health, medical conditions, and/or job loss.</p> <p><b>What's Changed:</b> This section has been revised to include prevention and support services previously accredited under S38. Clinical counseling services are now accredited using the standards for Outpatient Mental Health Services.</p>
<p><b>S2. Mental Health Services</b></p> <p><i>Mental Health Services</i> address serious or chronic issues such as schizophrenia, major depression, bipolar disorder, and others. Mental health services are designed to bring about improvements in symptoms associated with such disorders and restore and/or enhance daily adaptive functioning. Mental Health Services are distinct from Counseling Services (S1) which emphasize personal growth, development, and situational change.</p>	<p><b>MH: Outpatient Mental Health Services</b></p> <p><i>Outpatient Mental Health Services</i> address mental health symptoms and associated functional impairments, help manage co-occurring health and substance use conditions that interact with and affect the mental health presentation, and provide support for psychosocial adjustments related to life cycle issues, including: birth and death; aging; marriage; divorce; parenting; intergenerational conflicts; and adult, child, and family relations.</p> <p><b>What's Changed:</b> This section has been expanded to include clinical counseling services, which in the past may have been accredited under S1 Counseling Services.</p>

<p><b>S3. Psychosocial and Psychiatric Rehabilitation Services</b></p> <p><i>Psychosocial and Psychiatric Rehabilitation Services</i> enable individuals with serious and persistent mental illness to function successfully in the community in the least restrictive environment, and restore and/or enhance their personal, social, and vocational capabilities.</p>	<p><b>PSR: Psychiatric Rehabilitation Services</b> (Psychosocial Rehabilitation Services; Assertive Community Outreach Services)</p> <p><i>Psychiatric Rehabilitation Services</i> provide skill building, peer support, and other supports and services to help adults with serious and persistent mental illness reduce symptoms, achieve optimal levels of community membership, increase satisfaction with their living environment, and restore and/or enhance their personal, social, and vocational capabilities.</p> <p><i>Assertive Community Outreach</i> services provide a full array of acute, active and ongoing community-based psychiatric treatment, outreach, rehabilitation, and support services to adults with serious and persistent mental illness using a multidisciplinary team approach.</p> <p><b>What's Changed:</b> This section has been expanded to include Assertive Community Outreach Services.</p>
<p><b>S4. Employee Assistance Program (EAP) Services</b></p> <p><i>Employee Assistance Programs</i> are time limited, employer-sponsored services designed to enable:</p> <ol style="list-style-type: none"> <li>covered employees, their dependents, and retirees to identify and resolve personal concerns that may be adversely affecting their productivity; and</li> <li>employers (i.e., client organizations) to resolve organizational problems caused by the personal problems of employees or organizational stressors.</li> </ol> <p>An <i>internal EAP</i> is an in-house service that is staffed by company employees. An <i>External EAP</i> is a specialty service that provides EAP services to employees under contract to the employer.</p>	<p><b>EAP: Employee Assistance Program Services</b></p> <p><i>Employee Assistance Programs</i> are employment-related services provided internally or under a contract or arrangement with an employer, union, or organization designed to identify and assist employees with problems that interfere with work productivity or cause behavioral difficulties.</p> <p><b>What's Changed:</b> Contract Management and Contractor Accountability standards have been expanded. New standards have been added to address Work-Life Services. The Personnel standards now include staff ratios.</p>
<p><b>S5. Case Management Services</b></p> <p><i>Case Management Services</i> help persons and families achieve or maintain optimum social, psychological, and physical functioning by planning, securing, coordinating, and monitoring services from different organizations and personnel on behalf of those served.</p>	<p><b>CM: Case Management Services</b> (Case Management, Care Coordination, Intensive Case Management)</p> <p><i>Case Management Services</i> plan, secure, coordinate, monitor, and advocate for unified goals and services with organizations and personnel on behalf of individuals and families.</p> <p><i>Intensive Case Management</i> services provide a coordinated, comprehensive array of services through the ongoing support of and frequent contact with a trusting, caring case manager.</p> <p><b>What's Changed:</b> This section has been expanded to include Intensive Case Management services.</p>

<p><b>S6. Substance Abuse Services</b> (Substance Abuse Treatment; Substance Abuse Counseling; Co-Dependency Counseling; Diagnosis, Assessment, and Referral Services)</p> <p><i>Substance Abuse Services</i> are community-based outpatient services that are designed to:</p> <ol style="list-style-type: none"> <li>help individuals and families address problems resulting from use and abuse of alcohol or prescription and non-prescription drugs, or other dependency-inducing substances;</li> <li>achieve and/or maintain sobriety or abstinence; and</li> <li>improve the social, emotional, psychological, cognitive, and/or vocational functioning of persons suffering from these issues.</li> </ol>	<p><b>SA: Services for Substance Use Conditions</b> (Diagnosis, Assessment, and Referral Services; Co-Dependency Counseling; Substance Related Disorders Counseling; Treatment for Substance Related Disorders)</p> <p><i>Services for Substance Use Conditions</i> are comprehensive and integrated community-based services designed to help individuals and families resolve problems resulting from the use of alcohol or other drugs and address co-occurring health and mental health conditions.</p>
<p><b>S7. Opioid Treatment</b></p> <p><i>Opioid Treatment</i> programs provide opioid treatment and comprehensive medical, psychosocial, and addiction treatment for narcotic-dependent individuals in a therapeutic environment to achieve and/or maintain sobriety or abstinence, and stabilization of functioning.</p>	<p><b>OTP: Opioid Treatment</b></p> <p><i>Opioid Treatment Programs</i> provide opioid treatment and comprehensive medical, psychosocial, and addiction treatment for narcotic-dependent individuals in a therapeutic environment.</p>
<p><b>S8. Shelter Services</b> (Low Demand Shelters; Emergency Shelters; Short-Term Shelters; Transitional Shelters; Enhanced Shelters for Runaway Children or Youth)</p> <p><i>Shelter Services</i> temporarily provide food, clothing, shelter, and/or other needed services to children, youth, adults, and families.</p>	<p><b>SH: Shelter Services</b> (Low Demand Shelters; Emergency Shelters; Short-Term Shelters; Transitional Shelters; Shelter Services for Homeless and Runaway Children or Youth)</p> <p><i>Shelter Services</i> provide food, clothing, temporary shelter, and other services to homeless individuals and families.</p> <p><b>What's Changed:</b> Shelter Services contains a new section on developmentally appropriate programming for homeless and runaway children and youth.</p>
<p><b>S9. Crisis Intervention Services; Emergency Telephone Response Services; Information and Referral Services</b></p> <p><i>Crisis Intervention Services</i> link persons in crisis with appropriate community resources.</p> <p><i>Emergency Telephone Response Services</i> establish immediate communication links and provide supportive interventions for people in critical or emergency situations.</p> <p><i>Information and Referral Services</i> link people in need to appropriate community services.</p>	<p><b>CRI: Crisis Response and Information Services</b> (Crisis Intervention; Crisis Hotline Services; Services; Information And Referral Services)</p> <p><i>Crisis Intervention Services</i> are immediate methods of intervention that can include stabilization of the person in crisis; counseling and advocacy; and information and referral, depending on the assessed needs of the individual.</p> <p><i>Crisis Hotline Services</i> establish immediate communication links and provide supportive interventions for people in critical or emergency situations.</p> <p><i>Information and Referral Services</i> link people with appropriate community resources.</p>

	<p><b>What's Changed:</b> This section has been expanded to include rape crisis programs that provide intervention, hotline services, and information and referral. These programs were previously accredited under S12.</p>
<p><b>S10. Child Protective Services</b></p> <p><i>Child Protective Services</i> provide, under statutory authority, protective interventions for children whose parents or legal guardians do not provide the care and protection needed for normal physical and emotional development, and help parents or legal guardians fulfill their parental roles.</p>	<p><b>CPS: Child Protective Services</b></p> <p><i>Child Protective Services</i> receive, screen, and investigate reports of suspected child abuse and neglect, and conduct safety and risk assessments. Child protective services can also provide, or refer families to, alternative response services. Child Protective Case Management services monitor the safety of children at risk of abuse or neglect who remain in the home, and help parents or legal guardians to fulfill their parental roles. When necessary, and with statutory authority, Child Protective Services remove children from parental care as a protective intervention and arrange for appropriate out-of-home care.</p> <p><b>What's Changed:</b> Organizations that provide in-home child protective case management services may now be accredited as a service within this section. This section now includes standards for permanency and child placement, and 7<sup>th</sup> Edition, AD 4 Standards that address services to Indian children and families.</p>
<p><b>S11. Adult Protective Services</b></p> <p><i>Adult Protective Services</i> protect and provide care to adults who are partially or totally unable to protect their own interests and who are vulnerable to exploitation, neglect, or injury.</p>	<p><b>APS: Adult Protective Services</b></p> <p><i>Adult Protective Services</i> provide services to adults who are partially or completely unable to protect their own interests who are vulnerable to exploitation, neglect, or injury. Organizations offer screening, investigation, and intervention, as appropriate, to adults who have been mentally, emotionally, physically, or sexually abused neglected by themselves or others with responsibilities towards them, exploited financially or otherwise, or abandoned. When appropriate, adult protective services assist guardians and caretakers in fulfilling their role.</p> <p><b>What's Changed:</b> Adult Protective Services has been largely re-written. New sections and many new standards relate to screening, investigation, risk assessment, and intervention. The right of adults to refuse intervention or services acknowledged. Revised and expanded personnel standards, include an expanded list of competencies</p>

<p><b>S12. Domestic Violence Counseling; Rape Crisis And/Or Battered Women’s Services; Safe Homes</b></p> <p><i>Domestic Violence Services</i> counsel and/or shelter victims and/or perpetrators of domestic violence in order to:</p> <ol style="list-style-type: none"> <li>protect or prevent further harm to victims of domestic violence or rape and/or their family members;</li> <li>support and empower victims;</li> <li>help victims and/or perpetrators and their families plan for their long-term needs; and</li> <li>offer or arrange for temporary shelter and other concrete services for victims and their families, as needed, to resolve crises.</li> </ol>	<p><b>DV: Domestic Violence Services</b></p> <p><i>Domestic Violence Services</i> provide a range of supportive services appropriate to the needs and preferences of survivors of partner abuse, including crisis assistance, safety planning, advocacy, case management, material assistance, counseling, and/or housing.</p> <p><b>What’s Changed:</b> Organizations providing DV shelters are no longer required to complete the Shelter Services section. All relevant shelter standards are now included in the DV section. Standards for organizations providing crisis hotlines have also been added to the section.</p> <p>Rape crisis services are no longer reviewed using this section. They will now be reviewed using the standards for Crisis Response and Information Services (CRI).</p>
<p><b>S13. Pregnancy Counseling and Supportive Services</b></p> <p><i>Pregnancy Counseling and Supportive Services</i> help expectant single or married parents solve issues related to pregnancy or parenthood and/or implement decisions related to the pregnancy.</p>	<p><b>PS: Pregnancy Support Services</b></p> <p><i>Pregnancy Support Services</i> provide education, counseling, resources, and support to individuals who are pregnant and in need of assistance, consistent with the organization’s mission.</p> <p><b>What’s Changed:</b> This section no longer includes foster care for infants.</p> <p>Counseling standards have been grouped together in an optional concept standard.</p>
<p><b>S14. Adoption Services</b></p> <p><i>Adoption Services</i> are designed to provide:</p> <ol style="list-style-type: none"> <li>caring relationships in an adoptive family to children who are, or are expected to be, legally free for adoption and whose birth parents are unwilling or unable to appropriately care for them; and</li> <li>a coordinated set of services for the child, the child’s birth parents, and adoptive applicants/parents.</li> </ol>	<p><b>AS: Adoption Services</b> (Adoption Services; Home Study Services; Post Placement Services)</p> <p><i>Adoption Services</i> provide information, counseling, and support to birth parents, children, youth, and prospective adoptive parents to facilitate permanent caring relationships for children within families. Adoption services also provide support to birth parents, adopted individuals, and adoptive parents after an adoption has been finalized.</p> <p><b>What’s Changed:</b> Organizations that do not provide all elements of Adoption Services may now be accredited for Home Study Services and/or Post Placement Services. This section now includes standards for permanency and standards from the 7<sup>th</sup> Edition Standards, AD 4 that address services to Indian children and families. The 8<sup>th</sup> Edition Standards for Private Organizations, Adoption Services now includes relevant standards from the 7<sup>th</sup> Edition Standards, AD 2 that address the temporary care of infants awaiting placement.</p>

<p><b>S15. Intercountry Adoption Services</b></p> <p><i>Intercountry Adoption Services:</i></p> <ol style="list-style-type: none"> <li>protect the legal rights of and provide social services to the child, adoptive applicants, and adoptive parents; and</li> <li>cooperate with the United States Department of State or other Central Authority in all matters related to compliance with the terms of the Hague Convention on Intercountry Adoption, for all adoptions covered by that Convention.</li> </ol>	<p><b>ICA: Intercountry Adoption Services</b> (Intercountry Adoption Services; Home Study Services; Post Placement Services)</p> <p><i>Intercountry Adoption Services</i> identify and prepare adoptive families to provide lifelong care for orphan children from other countries. Services are provided to facilitate placement and adoption, and to support adoptive families after adoption is finalized.</p> <p><b>What’s Changed:</b> Organizations that do not provide all elements of Adoption Services may now be accredited for Home Study Services and Post Placement Services.</p>
<p><b>S16. Home Visitor Services</b></p> <p><i>Home Visitor Services</i> primarily take place in the family’s home and seek to:</p> <ol style="list-style-type: none"> <li>support, maintain, and improve individual and family functioning by improving birth outcomes and parenting skills;</li> <li>enhance child development; and</li> <li>provide families with access to early intervention services that can address problems before they are manifest or are irreversible.</li> </ol>	<p><b>CFD: Child and Family Development and Support Services</b></p> <p><i>Child and Family Development and Support Services</i> address the needs of the family as a whole and are based in the homes, neighborhoods, and communities of families who need help promoting positive development, meeting challenges, and preventing adverse outcomes.</p> <p><b>What’s Changed:</b> Standards for Home Visitor Services and Early Intervention Services have been combined in this new, comprehensive section that can accommodate a broader range of programs.</p>
<p><b>S17. In-Home Support Services</b> (Home Health Aide Services; Homemaker Services/Housekeeping Services/Chore Services/In-Home Aide Services)</p> <p><i>Home Health Aide Services</i> provide personal care to persons in their home. Services are designed to provide children or adults with the personal care needed to enable them to remain home and to prevent institutionalization or another form of out-of-home care. Home health aides may also provide Homemaker Services.</p> <p><i>Homemaker Services</i> provide support services to persons or families in their home. Services are designed to support, maintain, and improve individual or family functioning, and/or prevent institutionalization or another form of out-of-home care. Homemakers do not provide personal care. For the purposes of these standards, housekeeping services, chore services, and in-home aide services are considered Homemaker Services.</p>	<p><b>HCS: Home Care and Support Services</b> (Home Health Aide Services; Personal Care Aide Services; and Homemaker Services)</p> <p><i>Home Care and Support Services</i> provide individuals with assistance and care so they can live safely at home independently or with care givers. Individuals may need and choose from an array of care provider services and support including:</p> <ol style="list-style-type: none"> <li>assistance with personal care and basic activities of daily living, including maintenance of physical, cognitive, and social function through physical activity and socialization;</li> <li>housekeeping, meal preparation and food safety, transportation, grocery shopping, managing finances, help with medication, and other instrumental activities of daily living; and,</li> <li>with supervision, extension of basic skilled services, such as assistance with and monitoring of self-administered medication, provision of paramedical care and procedures, assistance with basic levels of rehabilitation, routine exercise, safe lifting, and healthy movement routines to maintain ambulation, and</li> </ol>

	<p>education on prevention of falls, injuries, and decline to address the value of independent functioning.</p> <p><b>What's Changed:</b> This section has been revised to integrate an array of services that were previously separately presented.</p>
<p><b>S18. Early Intervention Services For Infants and Young Children</b></p> <p><i>Early Intervention Services</i> promote the optimum physical, mental, and social development of children and prevent and/or remediate the consequences of failure to provide needed assessment and therapy for infants and very young children who:</p> <ol style="list-style-type: none"> <li>a. have been diagnosed with physical and/or developmental disabilities; and/or</li> <li>b. are experiencing developmental delays; and/or</li> <li>c. are in need of educational and supportive services to their families.</li> </ol>	<p><b>CFD: Child and Family Development and Support Services</b></p> <p><i>Child and Family Development and Support Services</i> address the needs of the family as a whole and are based in the homes, neighborhoods, and communities of families who need help promoting positive development, meeting challenges, and preventing adverse outcomes.</p> <p><b>What's Changed:</b> Standards for Home Visitor Services and Early Intervention Services have been combined in this new, comprehensive section that can accommodate a broader range of programs.</p>
<p><b>S19. Outreach Services</b> (Outreach; Mobile Outreach; Drop-In Centers for the Homeless)</p> <p><i>Outreach Services</i> are designed to bring the existing service delivery system to the person or family served in the community.</p>	<p><b>OS: Outreach Services</b> (Outreach; Mobile Outreach; Drop-In Centers for the Homeless)</p> <p><i>Street Outreach Services/Mobile Outreach Services</i> are offered to individuals and families not served or underserved by existing community service delivery systems.</p> <p><i>Drop-In Centers</i> provide daytime shelter that is safe, secure, comfortable, and non-stigmatizing.</p>

<p><b>S20. Family-Centered Casework; Intensive Family Preservation</b></p> <p><i>Family-Centered Casework and Intensive Family Preservation Services</i> strengthen and preserve families by providing a service for a limited length of time using flexible service modalities that are determined by the family’s strengths and needs and are designed to:</p> <ol style="list-style-type: none"> <li>a. create a safe, stable, and nurturing family environment in which children can grow and develop;</li> <li>b. promote the safety and well-being of children, family members, and the community;</li> <li>c. maintain and build upon primary family connections;</li> <li>d. help parents improve their parenting skills, identify parental strengths, and support parental efforts to care for their children;</li> <li>e. improve individual and family functioning within the context of his/her and their culture and community;</li> <li>f. prevent, reduce, or eliminate behaviors, institutional practices, and community conditions that may place a child, family, or community at risk;</li> <li>g. prevent unnecessary out-of-home care and/or hospitalization of a child; and</li> <li>h. institute individualized service approaches regarding length and availability of service matched to the urgency of family issues.</li> </ol> <p>In addition to the criteria listed above, <i>Intensive Family Preservation</i> programs are also designed to:</p> <ol style="list-style-type: none"> <li>a. intervene at the point of family crisis;</li> <li>b. expedite the child’s early return to his/her family by promoting early reunification with the family; and</li> <li>c. stabilize the family within three months or less.</li> </ol>	<p><b>FPS: Family Preservation and Stabilization Services</b></p> <p>(Family Preservation and Stabilization Services; Intensive Family Preservation and Stabilization Services)</p> <p><i>Family Preservation and Stabilization Services</i> provide support, education, counseling, advocacy, and crisis intervention in the homes and communities of families with children who are: (1) at risk of being placed in out-of-home care, or (2) returning from out-of-home care. Out-of-home placements can include, but are not limited to, placements in: kinship care, foster care, psychiatric inpatient care, residential treatment, and juvenile justice facilities. Family preservation is sometimes considered an alternative response to a Child Protective Services (CPS) intervention.</p> <p><b>What’s Changed:</b> The term “family-centered casework” has been replaced with “family preservation and stabilization services.” The standards have been rewritten so that most standards now apply to both non-intensive and intensive services.</p>
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**S21. Foster And Kinship Care Services**

*Family Foster Care/Formal Kinship Care* services help children whose biological parents cannot care for them, by providing a planned period of care by certified or licensed foster parents or kinship caregivers and by planning for reunification or placement in another permanent living arrangement.

*Treatment/Therapeutic Foster Care* services provide an intensive system of supportive and clinical services for children whose exceptional and intensive (or multiple and severe emotional or behavioral) needs cannot be met in their own homes, or in traditional family foster care.

*Foster Care Services for Medically Fragile Infants and Children* provide a planned period of foster care to infants and children who have a physical disability, HIV/AIDS, life threatening illness, developmental delay, or otherwise compromising health conditions that require the routine use of a medical device and daily outgoing care and/or monitoring.

*Foster Care Services for Unaccompanied Minor Refugees and Immigrants* provide children from other countries with an out-of-home living arrangement, in the absence of family members, to achieve a balance between their ethnic identity and adaptation to a new sociocultural community.

*Informal Kinship Care Services* support those families providing full-time nurturing and protection of children with whom they have a kinship bond.

**FC: Foster Care Services**

*Family Foster Care Services* provide children and youth with protection, care, and nurturance by certified or licensed foster parents in private homes. Support services are provided to the family to facilitate reunification with the child. If reunification is not an option, the organization works to ensure the child is placed in another permanent living arrangement.

*Therapeutic Foster Care Services* provide children whose exceptional needs cannot be met in their own homes, or in regular family foster care homes, with intensive supportive and clinical services in the homes of specially trained foster parents. Foster parents provide interventions and treatment, protection, care, and nurturance to meet the medical, developmental, and/or psychiatric needs of children. Children may have: emotional or behavioral disorders; physical disabilities; developmental disabilities; severe or life threatening illnesses; or conditions that require the routine use of a medical device and/or daily ongoing care or monitoring. Therapeutic programs can serve children involved with the child welfare, mental health, and juvenile justice systems.

**KC: Kinship Care Services**

*Formal Kinship Care Services* place children in state custody with kinship families, ensure their safety, and promote permanency and well-being. Support services are provided to facilitate family reunification or another permanent placement for the child. Kinship caregivers can be relatives or other adults who have a relationship with the child.

*Informal Kinship Care Services* provide information and support to families that have made private arrangements for a child to live with kin temporarily while his/her parents are unable to care for the child.

**What’s Changed:** There are now two separate sections for foster care and kinship care services. Standards regarding medically fragile infants and children have been combined with standards for therapeutic foster care. Services for unaccompanied minor refugees and immigrants will now be accredited using the Immigrant and Refugee Resettlement (IRR) standards.

The Foster Care standards now include sections for child placement, maintaining connections, and worker contact and monitoring. This section now includes 7<sup>th</sup> Edition, AD 4 Standards that address services to Indian children and families.

<p><b>S22. Respite Care Services</b></p> <p><i>Respite Care Services</i> provide short-term relief for caregivers of persons in need of constant supervision in the caregiver’s home or in an approved or licensed setting.</p> <p><i>Episodic Respite Care Services</i> provide respite care, as defined above, on an intermittent or “as-needed” basis.</p>	<p><b>RC: Respite Care</b></p> <p><i>Respite Care</i> programs provide temporary relief to caregivers with responsibility for the care and supervision of adults or children who: have physical, emotional, developmental, cognitive, behavioral, or mental health disabilities; are at risk of abuse or neglect; or are in foster care.</p> <p><i>Respite Care</i> is provided in a supportive, enriching, and therapeutic environment, in the caregiver’s home, in the service provider’s home, in a program facility, or in the community. Services can be provided on a planned or as needed basis, including in response to a crisis. Families experiencing medical emergencies and stressful home situations such as domestic violence or homelessness may request crisis nursery respite care. Generally, care is provided for a few hours or days at a time. Crisis nursery and short term residential respite services can extend to a few weeks or a month at a time. When services are provided in response to a crisis, the timeframes may be less predictable and dependent upon resolution of the crisis. Respite care providers can include employees, independent contractors, volunteers and foster parents.</p> <p><b>What’s Changed:</b> Crisis Nursery Services may be accredited for Respite Services. Services are caregiver directed and caregivers are matched with appropriate providers. Personnel are familiar with the home, culture, and routines of care recipients. Activities appropriate to age, developmental level, and abilities of care recipients. New standards on safety and service environment.</p>
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<p><b>S23. Supported Community Living Services</b> (Independent Living for Youth; Transitional Housing; Supported Single Room Occupancy Housing/Supported Apartments; Scattered Site Housing)</p> <p><i>Supported Community Living Services</i> provide service-enhanced housing and community living in a safe environment that encourages maximum independence for persons who do not need 24-hour care.</p> <p><i>Independent Living for Youth Services</i> serve older adolescents who have been separated from their homes and disconnected from long-term family relationships and who need skills to lead self-sufficient, healthy, productive, and responsible adult lives.</p> <p><i>Transitional Housing</i> is temporary housing that includes supportive services and is designed to facilitate the movement of homeless persons or other populations into permanent housing within 24 months.</p> <p><i>Supported Single Room Occupancy Housing/Supported Apartments</i> contain units designed for occupancy by one individual.</p> <p><i>Scattered Site Housing</i> is housing to vulnerable populations provided at multiple locations or sites.</p>	<p><b>SCL: Supported Community Living Services</b> (Supported Housing; Transitional Housing; Supported Single Room Occupancy Housing/Supported Apartments; Scattered Site Housing)</p> <p><i>Supported Housing; Supported Single Room Occupancy, Housing/Supported Apartments</i> provide temporary or permanent service-enhanced housing and community living in a safe environment that encourages maximum independence for persons who do not need 24-hour care.</p> <p><i>Transitional Housing</i> programs provide supportive services to meet the needs of individuals and families in need of a temporary service-enhanced living environment.</p> <p><i>Scattered Site Housing</i> programs provide services to individuals and families in individual apartments in multiple locations.</p> <p><b>YIL: Youth Independent Living Services</b></p> <p><i>Youth Independent Living Services</i> are designed for older adolescents who have been separated from their homes, may have been disconnected from long-term family relationships, and may have assumed parenting responsibilities. These youth need skills and support to lead self-sufficient, healthy, productive, and stable adult lives. Youth receiving these services may be in state custody, living in a foster care or kinship care home, or in a residential treatment or group home setting and typically face numerous challenges due to multiple, changing living arrangements. These challenges include lack of: connection to effective support for educational achievement and school continuity, access to employment preparation and jobs, personal financial education, competency and security, and sources of encouragement to save and start to accumulate assets.</p> <p><b>What's Changed:</b> <i>Youth Independent Living</i> is a new, separate section.</p>
<p><b>S24. Day Treatment Services</b> (Day Treatment; Social Adjustment Services; Intensive Outpatient Treatment; Treatment-Oriented Day Care; Partial Hospitalization)</p> <p><i>Day Treatment Services</i> are daytime programs that enable persons with serious and persistent mental illness, developmental or physical disabilities, behavioral disorders, emotional disturbance, and/or substance abuse issues to remain in or return to the community by providing treatment, educational, and/or activity services to persons served and therapeutic services to their families.</p>	<p><b>DTX: Day Treatment Services</b> (Social Adjust Services; Intensive Outpatient Treatment; Partial Hospitalization)</p> <p><i>Day Treatment Services</i> are daytime programs that provide integrated, comprehensive treatment; educational, pre-vocational or vocational, and activity services to individuals; and therapeutic services to their families.</p> <p><b>What's Changed:</b> Treatment-oriented Day Care Services will now be accredited using standards for Early Child Care and Development Services (ECCD).</p>

<p><b>S25. Adult Day Care Services</b></p> <p><i>Adult Day Care Services</i> provide daytime respite care and stimulation, supervision, and support to groups of adults to maintain or improve functioning and prevent institutionalization.</p>	<p><b>AD: Adult Day Services</b></p> <p><i>Adult Day Services</i> provide daytime, community-based services for adults who are in need of supervised support, stimulation, and care and who return home in the evening. Services are designed to maintain or improve social, psychological, and physical functioning. Health, social, educational, and/or supportive services are offered to individuals who need some supervision and assistance, but are not in need of intensive medical monitoring, rehabilitative services, more than minimal assistance with activities of daily living, or overnight care.</p> <p><b>What’s Changed:</b> Standards for Adult Day Care Services and Group Services for Social Development and Enrichment (for adults) were combined in this revised, comprehensive section. The standards can apply to both social model and combined social / medical model programs. There is a new core concept on services for caregivers, as well as a greater emphasis on staff / client ratios, and additional personnel standards.</p>
<p><b>S26. Group Living Services</b> (Group Homes; Transitional Residence Services; Residential Centers)</p> <p><i>Group Living Services</i> provide care and supervision to meet the needs of persons who are unable to live at home and who require short-term care in a group living setting as part of a transition to independence, or long-term care in a group living setting, such as with developmentally disabled populations or the aging.</p>	<p><b>GLS: Group Living Services</b></p> <p><i>Group Living Services</i> provide community based care or support and supervision on a short- or long-term basis to individuals living in a group setting.</p>

<p><b>S27. Residential Treatment Services</b></p> <p><i>Residential Treatment Services</i> provide total milieu therapy through a 24-hour-a-day interdisciplinary program of active psychotherapeutic interventions and specialized services.</p>	<p><b>RTX: Residential Treatment Services</b></p> <p><i>Residential Treatment Services</i> provide a time limited, interdisciplinary, psycho-educational, and therapeutic 24-hour-a-day structured program with community linkages, provided through non-coercive, coordinated, individualized care, specialized services and interventions. Residential Treatment Centers provide highly customized care and services to individuals following either a community based placement or more intensive intervention, with the aim of moving individuals toward a stable, less intensive level of care or independence.</p> <p><i>Short-Term Diagnostic Centers</i> provide comprehensive assessments, observation, and monitoring in a highly structured setting and make recommendations for additional services that will address identified needs.</p> <p><i>Crisis Stabilization Centers</i> provide assessment and stabilization services for individuals in acute psychiatric crisis. Such individuals are offered services in a safe, structured environment in order to return to their previous level of functioning.</p> <p><b>What’s Changed:</b> This section has been expanded to include short-term diagnostic centers and crisis stabilization centers.</p>
<p><b>S28. Therapeutic Residential Wilderness Camping/Adventure-Based Therapeutic Outdoor Services</b></p> <p><i>Therapeutic Residential Wilderness Camping and Adventure-based Therapeutic Outdoor Services</i> provide youth with therapeutic outdoor, educational, athletic, and/or other activities that involve physical and psychological challenges designed to:</p> <ol style="list-style-type: none"> <li>a. stimulate competence and personal growth;</li> <li>b. expand individual capabilities;</li> <li>c. develop self-confidence and insight; and</li> <li>d. improve interpersonal skills and relationships.</li> </ol>	<p><b>WT: Wilderness and Adventure-based Therapeutic Outdoor Services</b></p> <p><i>Wilderness and Adventure-based Therapeutic Outdoor Services</i> are day or residential programs that provide an intensive, therapeutic experience based on outdoor, educational, clinical, and other activities that involve physical and psychological challenges.</p>
<p><b>S29. Community Building Initiatives</b></p> <p><i>Community Building Initiatives</i> build the community’s capacity to effect positive change in community conditions by building, integrating, and connecting the community’s social, human, physical, political, and economic resources through a planned and participatory process designed to meet community priorities and desired goals.</p>	<p>Revised standards are under development.</p>

<p><b>S30. Social Advocacy Services</b></p> <p><i>Social Advocacy Services</i> promote change and improvement in social institutions, systems, legislation, and practices that affect individuals, families, groups, and communities through a planned organizational service to which personnel and organizational resources are allocated, and which involves the active participation of the organization in partnership with relevant community stakeholders.</p>	<p>Revised standards are under development.</p>
<p><b>S31. Refugee Resettlement Services</b></p> <p><i>Refugee Resettlement Services</i> assist persons and families from other countries with the process of social and economic adjustment and engage sponsors and/or communities in activities that promote the financial self-reliance and social integration of refugees into their new society.</p>	<p><b>IRR: Immigrant and Refugee Resettlement Services</b> (Transition Services; Citizenship Assistance Services)</p> <p><i>Immigrant and Refugee Resettlement</i> is an umbrella term for a range of services that assist immigrants and refugees with the migration and relocation process. When rebuilding their lives and becoming active participants in an unfamiliar country, immigrants and refugees face challenges, including possible discrimination, difficulty accessing and using services, and frustration due to changes in economic opportunities and the social, cultural environment. A significant number of young people are immigrants and refugees, or are children of immigrants and refugees.</p>
<p><b>S32. Immigration And Citizenship Assistance Services</b></p> <p><i>Immigration and Citizenship Assistance Services</i> help individuals, families, and communities understand the immigration and naturalization system, and provide assistance with immigration and naturalization processes.</p>	<p>Some organizations have a mission to respond to a particular area of need, such as increasing job readiness and English language skills for individuals with limited education and job prospects; other organizations provide comprehensive services. <i>Transitional Assistance</i>, sometimes an initial phase of Resettlement Services, engages community members and institutions in activities that promote the social acceptance, adaptation, integration, and financial self-reliance of recent arrivals in their new community. Providers of these services often work in partnership with child welfare, social service, mental health, and the educational system to aid Separated and Unaccompanied Children. <i>Immigration, Citizenship and Naturalization Legal Assistance Services</i> educate, guide, and assist individuals and families who need information about immigration laws, requirements and procedures related to change of legal status or application for permanent residency, and representation with authorities.</p> <p><b>What’s Changed:</b> S31 and S32 have been combined in this revised, comprehensive section. The section has been expanded to include services for unaccompanied minor refugee and immigrant children.</p>

<p><b>S33. Group Services For Social Development and Enrichment</b></p> <p><i>Group Services for Social Development and Enrichment</i> are activity-based services that promote social adjustment or development, assist in acquiring leadership abilities and increased ease of self-expression, and/or transmit values, customs, or skills through provision of age-appropriate group activities.</p>	<p><b>SDE: Social Development and Enrichment Services for Children and Youth</b></p> <p><i>Social Development and Enrichment Services</i> engage children and youth in a variety of social, educational, and recreational activities appropriate to their needs, interests, and abilities. Organizations sometimes describe these services as positive youth development programs.</p> <p><b>What's Changed:</b> This section is now focused on services for children and youth. Group services for adults are now accredited using the standards for Adult Day Services.</p>
<p><b>S34. Employment And Vocational Services</b> (Vocational Evaluation Services; Work Adjustment Services; Skill Development Training; Job Placement Services; Supported Employment Services; Work Services)</p> <p><i>Employment and Vocational Services</i> are designed to assist persons served to choose and achieve vocational and employment goals and objectives, as appropriate to their wishes and abilities.</p>	<p><b>VOC: Vocational Rehabilitation Services</b> (Skill Development Training; Vocational Evaluation; Work Adjustment; Job Development and Placement; Supported Employment; and Work Services)</p> <p><i>Vocational Rehabilitation Services</i> provide individualized coordination of counseling, career planning, training, support services, and job placement appropriate to the employment and life goals of persons with disabilities.</p> <p><b>WDS: Workforce Development and Support Services; and Asset Building Services</b></p> <p><i>Workforce Development and Support Services; and Asset Building Services</i> are community-based services that provide information and referral; educational opportunities; job training, placement, and follow-up; and financial literacy and planning to facilitate personal job acquisition and economic mobility.</p> <p><b>What's Changed:</b> There are now two separate sections for vocational services and workforce development services. This distinction strengthens the focus of each section by targeting specific service populations and appropriate service outcomes. The workforce development standards have been expanded to include asset building and financial literacy services.</p>

<p><b>S35. Financial Management/Debt Counseling Services</b></p> <p><i>The Financial Management/Debt Counseling Service</i> operates with fiscal integrity and responsibility, and:</p> <ol style="list-style-type: none"> <li>a. provides educational services and programs on money management, budgeting, housing, and the prudent and intelligent use of credit; and</li> <li>b. provides confidential and professional financial management and debt counseling services that are beneficial to consumers and fair to creditors.</li> </ol>	<p><b>FMDC: Financial Management and Debt Counseling Services</b></p> <p><i>Financial Management and Debt Counseling</i> services provide debt management programs and educational services and programs that assist consumers with money management, budgeting, knowledge of resources needed to acquire housing, and the prudent and intelligent use of credit.</p> <p><b>What’s Changed:</b> Standards for Truth in Marketing and Business Ethics have been added to this section.</p>
<p><b>S36. Volunteer Friendship/ Mentoring Services</b></p> <p><i>Volunteer Friendship/Mentoring Services</i> are stand-alone services designed to arrange and support matched friendly relationships between selected volunteers or peers and individuals, couples, or families to enhance growth and development and/or to provide peer support.</p>	<p><b>VM: Volunteer Mentoring Services</b></p> <p><i>Volunteer Mentoring Services</i> establish and support strong, friendly, helping relationships between selected volunteers and children, youth, or adults.</p>
<p><b>S37. Child Care Services</b> (Child Care Centers/Early Childhood Education Services; Family Child Care Homes)</p> <p><i>Child Care Services</i> provide developmental, educational, physical, and social care in a group setting to infants, and/or to children who need child care outside the home for part of the day.</p>	<p><b>ECCD: Early Child Care and Development Services</b> (Child Care Centers; Family Child Care Homes)</p> <p><i>Early Child Care and Development Services</i> provide quality care and promote development of children who need child care outside the home. Services provide children with opportunities for educational, physical, and social activities to stimulate healthy development. Services provide parents with information and support related to parenting and provide support for employment or needed relief from caregiving responsibilities. Services may be provided in a child care center or in family child care homes.</p> <p><b>What’s Changed:</b> This section now includes standards for Quality and Stability in Relationships, Services for Children with Special Needs, and Transition.</p>

<p><b>S38. Prevention And Support Services</b>  (Community Education and Support Services; Family Life Education/Family Strengthening Programs; Support Groups)</p> <p><i>Prevention and Support Services</i> provide services or interventions designed to help address conditions within the community and/or provide education and information to help individuals and families maintain their highest level of functioning within their community.</p>	<p><b>CSE: Counseling, Support, and Education Services</b></p> <p><i>Counseling, Support, and Education Services</i> are prevention oriented and provided in the community to help individuals and families cope with the stresses of daily living and manage psycho-social adjustments related to life cycle issues, including: birth and death; aging; marriage; divorce; parenting; intergenerational conflicts; and adult, child and family relations.</p> <p><b>What's Changed:</b> S1 Counseling Services and S38 Prevention and Support Services have been combined in CSE.</p>
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