



## **LEVEL 3 WEBINARS: Standards Fundamentals**

# **A Brief Overview of COA's Performance and Quality Improvement (PQI) Standards**

### **COURSE DESCRIPTION:**

This webinar will provide an overview of COA's Performance and Quality Improvement Standards, the Evidence Table, and Narrative. It will also highlight standards which organizations often find challenging to implement.

This webinar applies to private, public, and Canadian organizations.

### **PRESENTER(S):**

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### **COST AND MATERIALS:**

This webinar is complementary.