



LEVEL 4 WEBINARS: Advanced Topics in COA Accreditation

COA's Three-Part PQI Webinar Series

COURSE DESCRIPTION:

These three webinars will help participants plan and implement a quality improvement program as outlined in COA's Performance and Quality Improvement (PQI) standards.

Part One: An Introduction to COA's PQI Standards

Part One provides:

- a) an overview of COA's expectations and requirements regarding each of the PQI core concepts
- b) guidance on how to develop a PQI program
- c) an introduction to a model PQI plan.

Part Two: Outcomes and Measures

Part Two focuses in greater detail on:

- a) what the organization needs to measure
- b) identifying indicators, indicators, tools, etc.
- c) data collection and aggregation
- d) case record review

Part Three: Closing the Loop

Part Three will focus on using data to improve performance and outcomes, including:

- a) creating reports and reviewing results
- b) involving stakeholders
- c) interpreting data
- d) implementing and monitoring changes

PRESENTER(S):

Joseph M. Frisino MSW. Training and Technical Assistance Consultant. COA's Division of Training and Capacity Development

COST AND MATERIALS:

\$200.00